



**A.S.D.GOVERNMENT DEGREE COLLEGE FOR WOMEN,
(AUTONOMOUS), KAKINADA
POLICY OF
GRIEVANCE & REDRESSAL CELL**

- The Grievance & Redressal Cell looks into the complaints lodged by any student and redress it as per requirement.
- It provides a platform for students to submit their complaints about academic, administrative issues that have an impact on the learning environment.
- It is a system that provides students to express their grievances and complaints regarding their education and facilities provided in the college.
- The committee should ensure effective solutions to the faculty/ students grievances with an impartial and fair approach.
- The students should be able to express their grievances/ problems freely and frankly without any fear of being victimized.
- The main objective of this system is to ensure that the student's complaints are redressed and resolved in time and in effective manner.
- If it is a minor complaint, it will be resolved by the principal and committee within one or two days.
- If the grievance is major, the principal will constitute a committee to conduct an enquiry on the issue and submit a report based on which a decision will be taken for necessary action.
- Every Monday the grievance Box will be opened, grievance will be discussed in the meeting and it will be brought to the notice of chairman for necessary action.



V. N. D.
PRINCIPAL
A.S.D. GOVT. DEGREE COLLEGE (W)
AUTONOMOUS
KAKINADA