S ros gagan	A.S.D.GOVERNMENT COLLEGE FOR WOMEN'S AUTONOMOUS KAKINADA 2025-26		ogram Semes		,
Course Code	TITLE OF THE COURSE	B.Cor	B.Com. & B.Sc. Honors		,
	English Bridge-I: Life Skills				
Teaching	Hours Allocated: 60 (Theory)	L	Т	Р	С
Pre-requisites:		3	1	-	4

Learning Objectives

- To enable students to develop reading and comprehension skills through literary texts.
- To promote sensitivity toward issues such as environment, gender, identity, and relationships.
- To introduce students to foundational grammar and functional usage of English.
- To enhance students' confidence in self-expression through writing and speaking.
- To cultivate phonetic awareness and develop pronunciation skills.

Course Outcomes

	On Completion of the course, the students will be able to-
CO1	 Interpret and appreciate literary texts with reference to social, emotional, and ecological concerns.
CO2	 Apply foundational grammar elements accurately in spoken and written English.
CO3	 Demonstrate improved reading comprehension and vocabulary acquisition.
CO4	 Engage in meaningful communication using functional expressions and phonetic clarity.
CO5	Exhibit awareness of self, society, and the world through reflective and descriptive writing.

Paper Code:

A.S.D. GOVERNMENT COLLEGE FOR WOMEN (AUTONOMOUS) KAKINADA

DEPARTMENT OF ENGLISH

General English for B.A., B.Com & B.Sc Honors SEMESTER – I (With effect from 2025-2026)

English Bridge-I: Life Skills

Syllabus

Unit I

- Poem: Coromandel Fishers Sarojini Naidu
- Short Story: The Night Train at Deoli Ruskin Bond
- Parts of Speech

Unit II

- Short Story: A Flowering Tree: A Woman's Tale A. K. Ramanujan
- Prose: Letter to a Teacher School of Barbiana
- Articles and Prepositions

Unit III

- Poem: Where the Mind is Without Fear Rabindranath Tagore
- Speech: How Dare You Greta Thunberg (Open Source)
- Question tags.

Unit IV

- Poem: Night of the Scorpion Nissim Ezekiel
- One Act Play: Refund Fritz Karinthy
- Tenses

Unit V

- Short Story: An Astrologer's Day R. K. Narayan
- Essay: Thinking out of the Box
- Phonetics: Basic Sounds and Word Stress
- Homophones

Suggested Classroom Activities (Unit-wise)

Unit I

• Speaking activity: My village/town.

Unit II

• Story telling and letter writing.

Unit III

JAM and reading comprehension

Unit IV

• Listening to TED Talks and dialogue writing

Unit V

- Phonetics practice with minimal pairs, stress marking, and reading aloud.
- Read passages following stress and intonation
- Write stories based on pictures facilitated.

Suggested Reference Books and Resources

- 1. Board of Editors. English for Life. Orient BlackSwan.
- 2. Raymond Murphy. Essential Grammar in Use. Cambridge University Press.
- 3. T. Balasubramanian. A Textbook of English Phonetics for Indian Students. Macmillan.
- 4. Greta Thunberg's UN Speech (Open Educational Resource)
- 5. Mulk Raj Anand. The Lost Child.
- 6. Sarojini Naidu. The Bird of Time.
- 7. Nissim Ezekiel. Collected Poems.
- 8. Rabindranath Tagore. Gitanjali.
- 9. School of Barbiana. Letter to a Teacher

Paper Code:

A.S.D. GOVT DEGREE COLLEGE FOR WOMEN (AUTONOMOUS) KAKINADA

General English for B.A., B.Com & B.Sc., Honors SEMESTER – I (2025-2026)

English Bridge-I: Life Skills

Blueprint

Time: 3 hours Max.Marks:60

		Given in the	e question pa	aper	To be answered		
Units Type of question s	-	No.of question s	Marks allocate dto each questio n	Total mark s	No.of question s	Marks allocate dto each questio n	Total mark s
	Unit - I	1	4	8			
	Unit - II	2	4	8			
Section - A	Unit - III	1	4	4	5	4	20
	Unit - IV	1	4	4			
	Unit - V	3	4	12			
	Unit - I	2	8	16			
	Unit - II	2	8	16			
Section - B	Unit - III	2	8	16	5	8	40
	Unit - IV	2	8	16	1		
	Unit - V	2	8	16			
Total		18	60		10		60

Percentage of Choice given = $(112 - 60) \times 100 = 46.4\%$

Paper Code:

A.S.D. GOVERNMENT COLLEGE FOR WOMEN (AUTONOMOUS) **KAKINADA**

DEPARTMENT OF ENGLISH General English for B.A., B.Com., & B.Sc, **SEMESTER - I 2025-2026**

English Bridge-I: Life Skills MODEL QUESTION PAPER

Time: 3 Hrs. Max. Marks: 60 M

SECTION - A

5. Choose the correct	form of the v	erb	o. 4X1=4 Marks
i. Radha	up at 5	.30.	(gets / get)
ii. We	for	you	u. (wait/ are waiting)
iii	the job. (h	ave	finished / finish)
iv. It	since n	norr	ning. (rain / has been raining)
6. Match the followin	g (Phonetic T	rar	nscription with English Word) 4x1= 4Marks
i. [flæg]	()	a. which
ii. [wɪt∫]	()	b. sing
iii. [kʌm]	()	c. flag
iv. [sɪŋ]	()	d. come
7. Mark the word stre	ess for the fol	low	ing words. 4x1= 4 Marks
i. arrive			
ii. limited			
iii. information			
iv. short-term			
8. Fill in the blank wi	th the suitabl	e H	omophone given in brackets. 4X1=4 Marks
i. The	(hair / haı	re) ł	nas a short tail.
ii. He told me the _		(tail / tale) of a fox.
iii. There is a			(whole / hole) in the bucket.
iv. What is the		(pri	ze / price) of it.
Answer all the qu			TION – B question carries 8 marks (5 X 8 = 40M)
9. a) Elucidate the ce	entral theme of Or	f the	e poem "Coromandel Fishers"?
b) Analyze the syn	nbolism of the	e "n	ight train" and the "Deoli station" in the story.
10. a) According to A. required in the story sy	mbolize?	an,	what does the warning for not plucking more than what is
h) Why did the stud	Or lent write the	letta	er? (Letter to a teacher the school of Barbiana by Nora Ross

11. a) Discuss the central theme of Rabindranath Tagore's poem *Where the Mind is Without Fear*. How does the poet envision true freedom?

Or

- b) Explain the role of youth in global climate movements with reference to Greta Thunberg's speech.
- 12. a) How does Ezekiel capture the atmosphere of an Indian village in Night of the Scorpion?

Or

- b) Examine how the teachers respond to the student's demand for a refund. What does this reveal about their own understanding of education?
- 13. a) Discuss the central theme of *An Astrologer's Day*. How does Narayan blend fate, chance, and irony?

Or

b) Summarize the central conflict and explain why conventional solutions fail in the story "Thinking out of the box".

a magas, graz g	A.S.D GOVERNMENT DEGREE COLLEGE FOR WOMEN AUTONOMOUS KAKINADA		ogran Seme	ster	
Course Code ENG		Semester - II B.A.,B.Com.,& B.Sc Honors			Sc
Teaching	Hours Allocated: 60 (Theory)	L	T	P	C
Pre-requisites:		3	1	-	4

Learning Objectives (LOs):

- Recognize and reflect on civil and respectful communication in social and professional settings.
- Understand dramatic narratives and short fiction to enhance reading and speaking skills.
- Apply basic grammar and vocabulary in structured communication.
- Practice effective written formats for workplace communication.
- Interpret visual data and convert it into written content using note-making and report writing.

Course Outcomes (COs)

	On Completion of the course, the students will be able to-
CO1	Demonstrate improved communication etiquette through readings
	on civility and motivation.
CO2	Employ skimming, scanning, and note-making strategies in academic and
	workplace writing
CO3	Display awareness of societal values and professional conduct through
	literature
CO4	Draft structured texts like reports, agendas, and notices with clarity.
CO5	Integrate vocabulary and grammar in writing and speaking activities
	effectively.

PAPER CODE -

A.S.D GOVERNMENT DEGREE COLLEGE FOR WOMEN (A), KAKINADA Department of English

GENERAL ENGLISH FOR B.A.,B.Com.,B.Sc Honors: 2025-2026 SEMESTER -II (With effect from 2025-2026) English Bridge-II: Communicate and Connect

Unit I

- Prose: "The Necklace" by guy de maupassant
- Short Story: "Half a Rupee Worth" R.K. Narayan
- Conversion of Words.

Unit II

- Poem: "Once upon a Time" Gabriel Okara
- Prose: "I Have a Dream" Martin Luther King Jr.
- Skimming & Scanning

Unit III

- One-Act Play: "Never, Never Nest" Cedric Mount
- Short Story: "The Gift of the Magi" O. Henry
- Report Writing

Unit IV

- Short Story: "How I Taught My Grandmother to Read" Sudha Murty
- Information Transfer: Pie Charts, tree diagram and flow chart.
- Note-making

Unit V

- Prose: "The Secret of Work" Swami Vivekananda
- Notices, Agendas, and Minutes
- One-Word Substitutes

Unit-wise Suggested Activities:

Unit I

- Vocabulary games
- Role-play

Unit II

- Presentation on a dream job.
- Group Discussion

Unit III

- Debate on EMI
- Report Writing college events

Unit IV

Presentation using ppt (charts/photos)

• Preparing notes from a short lecture/podcast

Unit V

- Drafting a Notice and Agenda for a student meeting
- Vocabulary Quiz

Reference Books:

- Fluency in English Part II, Board of Editors, Orient BlackSwan
- Effective Technical Communication by M. Ashraf Rizvi (McGraw Hill)
- English Grammar in Use by Raymond Murphy (Cambridge)
- Professional Communication by Aruna Koneru (McGraw Hill)
- Selected Stories by R.K. Narayan (Indian Thought Publications)
- Collected Essays of A.G. Gardiner
- Collected Poems by Rudyard Kipling
- The Gift of the Magi and Other Stories by O. Henry
- Selected Speeches of Swami Vivekananda
- Short Stories by Sudha Murty (Penguin India)

Paper Code:

A.S.D GOVERNMENT DEGREE COLLEGE FOR WOMEN (A), KAKINADA

Department of English

General English for B.A., B.Com and B.Sc, Honors 2025-2026 SEMESTER -II

English Bridge-II: Communicate and Connect Pattern of Question Paper Blueprint

Time: 3hours Max. Marks: 60

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		Given in the	e question pa	aper	To be answered		
Units	Type of question s	No.of question s	Marks allocate dto each questio n	Total mark s	No.of question s	Marks allocate dto each questio n	Total mark s
	Unit - I	1	4	4			
	Unit - II	2	4	8	_		
Section - A	Unit - III	1	4	4	5	4	20
	Unit - IV	2	4	8			
	Unit - V	2	4	8			
	Unit - I	2	8	16			
	Unit - II	2	8	16			
Section - B	Unit - III	2	8	16	5	8	40
	Unit - IV	2	8	16			
	Unit - V	2	8	16			
Total		18	60		10		60

Percentage of Choice given = $(112 - 60) \times 100 = 46.4\%$

PAPER CODE:

A.S.D GOVERNMENT DEGREE COLLEGE FOR WOMEN (A), KAKINADA

Department of English

General English for B.A.,B.Com.,B.Sc Honors: 2025-2026 SEMESTER -II

English Bridge-II: Communicate and Connect Model Question Paper

Time: 3 hours Max Marks: 60

SECTION - A

Answer any 5 questions. Each question carries 4 mark (5 X 4M = 20M)

- 1. Covert the following words as directed
 - i. Beauty into Adjective
 - ii. Exam into Adverb
 - iii. To Call into Noun
 - iv. Google into verb
- 2. What are the differences between Skimming and Scanning?
- 3. Write techniques of Scanning?
- 4. Write a report on 'No Plastic Day celebrations' in Your College

5. Read the following paragraph and make notes on the topic and main ideas.

There are different forms of environmental pollution. The burning of coal and oil causes air pollution. It can damage the earth's vegetation and cause respiratory problems in humans. A second type of pollution is noise pollution. It is the result of the noise of aircraft and heavy traffic. Further, loud music is also a cause of noise pollution, affecting people's hearing and giving them severe headaches and high blood pressure. Another source of pollution is radioactivity, which occurs when there is a leak from a nuclear power station. Radioactivity is a deadly pollutant that kills and causes irreparable harm to those exposed. The careless disposal of huge quantities of rubbish, sewage and chemical wastes causes land and water pollution. Pollution of rivers and seas kills fish and other marine life and also becomes the cause of water-borne diseases. On the other hand, land pollution poisons the soil, making the food grown in it unfit for consumption.

6. Convert the following information into a tree diagram.

There are 535 students in a college. They are divided into three branches: Commerce, Science & Arts. Out of which 108 are Commerce students. These students are divided into two branches: Computer Applications & General. There are eight branches in Sciences which are divided into Botany, Zoology, Micro-Biology, Physics, Chemistry, Maths, Computer Science & Aqua Culture. The Arts branch is divided into 4 Groups, they are History, Economics, Political Science & Special Telugu.

- 7. What is the purpose of Agenda?
- 8. Match the following one-word substitutes.
- 1. The scientific study of skin diseases.
- **2.** One who collects stamps
- 3. One who doesn't believe in the existence of God
- **4.** Speech without any previous thought or preparation
- **5.** One who looks at the bright side of things

- a) Extempore
- b) Positive thinking
- c) Dermatologist
- d) Philatelist
- e) Atheist

SECTION - B

Answer all the questions. Each question carries 8 marks $(5 \times 8M = 40M)$

9. a) Discuss the central theme of *The Necklace*. How does Maupassant portray the dangers of vanity and materialism?

(Or)

- b) Analyze how irony shapes the ending of *Half a Rupee Worth*. Why is the conclusion both humorous and tragic?
- 10. a) Explore the poet's sense of loss in *Once Upon a Time*. What values does he feel have disappeared from human interaction?

(Or)

- b) Discuss the central theme of Martin Luther King Jr.'s "I Have a Dream". How does it capture the essence of the Civil Rights Movement?
- 11. a) Examine the contrast between Jack and Jill's attitude to life and Aunt Jane's practicality. What conflict of values does this reveal?

(Or)

- b) Discuss the central theme of *The Gift of the Magi*. How does the story portray true love and sacrifice?
- 12. a) Analyze the grandmother's character. How does she embody determination, humility, and a thirst for knowledge?

(Or

- b) What is note-making, and why is it considered an essential academic and professional skill?
- 13. Discuss the central message of *The Secret of Work*. How does Vivekananda connect work with spirituality?

(Or)

As a student representative, prepare a notice on 'Fresher's Day' celebrations in your college.

o magana graza g	A.S.D GOVERNMENT DEGREE COLLEGE FOR WOMEN AUTONOMOUS KAKINADA		ogran Seme	ster	
Course Code ENG		B.A.,	Semester - III B.A.,B.Com.,& B.Sc Honors		
Teaching	Hours Allocated: 60 (Theory)	L	T	P	С
Pre-requisites:		3	1	-	4

Learning Objectives

- 1. To enhance students' ability to understand and appreciate poetry, prose, and drama.
- 2. To develop effective writing, speaking, and interpersonal communication skills.
- 3. To enable students to express themselves confidently in interviews and professional scenarios.
- 4. To promote critical thinking, emotional intelligence, and self-awareness through soft skills.

Course Outcomes

	On Completion of the course, the students will be able to-
CO1	Students will be able to interpret and respond to literary texts.
CO2	Students will demonstrate proficiency in writing formal and informal letters, CVs, and emails.
CO3	Students will be capable of participating in interviews and group discussions.
CO4	Students will reflect on personal and professional strengths through SWOC analysis and EI.
CO5	Integrate vocabulary and grammar in writing and speaking activities effectively.

Unit I

- 1. Poem: 'Where I live?' Arundhati Subramaniam
- 2. Types of Listening & Barriers to listening
- 3. E-mail Writing

Unit II

- 1. Short Story: The First Day- Edward.P.Jones
- 2. Greetings and Introduction
- 3. Resume and Cover Letter

Unit III

- 1. Prose: After Twenty Years by O'Henry
- 2. Asking and Giving Information
- 3. Interview Skills {Types of interviews, do's and do not's of interviews and stages of interviews)

Unit IV

- 1. Prose: Principles of Good Writing L.A. Hills
- 2. Paragraph Writing (Guided writing)
- 3. Principles of Translation (Translation from English to Telugu 150 words)

Unit V

- 1. Time Management
- 2. Attitude
- 3. Social Consciousness
- 4. Emotional Intelligence

Suggested Classroom Activity:

Unit-1

- 1. Listening comprehension
- 2. Writing emails.

Unit-II

- 1. Self and introducing others
- 2. Resume writing

Unit-III

- 1. Mock Interviews
- 2. Practice session for procuring information

Unit-IV

- 1. Review of a film in a paragraph
- 2. Translation of English news

Unit-V

- 1. Role play
- 2. Monologue

References

- 1. Ghosh, B.N. (2010). 'Managing Soft Skills for Personality Development'. Tata McGraw Hill.
- 2. Kaul, Asha. (2005). 'Effective Business Communication'. Prentice Hall India.
- 3. Doff, Adrian & Jones, Christopher. (2014). 'Language in Use Intermediate'. Cambridge University Press.
- 4. Kumar, Sanjay & Lata, Pushp. (2018). 'Communication Skills'. Oxford University Press.
- 5. Carnegie, Dale. (1936). 'How to Win Friends and Influence People'. Simon & Schuster.
- 6. Covey, Stephen R. (1989). 'The 7 Habits of Highly Effective People'. Free Press.
- 7. Driscoll, Donna. (2021). 'English for Job Seekers'. Cambridge India.
- 8. Selected newspaper articles, TED Talks, official websites, and YouTube channels used for classroom activities.

PAPER CODE -

A.S.D GOVERNMENT DEGREE COLLEGE FOR WOMEN (A), KAKINADA Department of English

GENERAL ENGLISH FOR B.A.,B.Com.,B.Sc Honors: 2025-2026 SEMESTER -III (With effect from 2025-2026) A COURSE IN READING AND WRITING SKILLS Pattern of Question Paper Blueprint

Time: 3hours Max. Marks: 60

		Given in the	e question pa	aper	To be answe	vered			
Units	Type of questions	No.of questions	Marks allocated to each question	Total marks	No.of questions	Marks allocated to each question	Total marks		
	Unit - I	2	4	8					
	Unit - II	2	4	8					
Section - A	Unit - III	1	4	4	5	4	20		
	Unit - IV	1	4	4					
	Unit - V	2	4	8					
	Unit - I	2	8	16					
	Unit - II	2	8	16					
Section - B	Unit - III	2	8	16	5 8		40		
	Unit - IV	2	8	16					
	Unit - V	2	8	16					
Total		18	60		10		60		

Percentage of Choice given = $(112 - 60) \times 100 = 46.4\%$

PAPER CODE:

A.S.D GOVERNMENT DEGREE COLLEGE FOR WOMEN (A), KAKINADA

Department of English

General English for B.A.,B.Com.,B.Sc Honors: 2025-2026

SEMESTER -III

English Bridge-III: Global Future Model Question Paper

Time: 3 hours

Max Marks: 60

SECTION - A

Answer any 5 questions. Each question carries 4 mark (5 X 4M = 20M)

- 1. Define barriers to listening. How do they affect effective communication?
- 2. What are the different types of listening? Explain each with suitable examples.
- 3. Write any Two Formal Greetings and Two Informal Greetings.
- 4. Introduce your sister to your classmates.
- 5. Write any four polite requests to ask Information.
- 6. Discuss the role of social consciousness in shaping the character and responsibilities of today's youth.
 - 7. What is attitude? Explain its characteristics and how it influences human behavior.
 - 8. Translate the following story into Telugu.

The baby bear followed his mama. Mama bear walked through the woods. She was looking for berries to eat. She found some black berries. She started eating them. The baby started eating them, too. They ate all the berries. Baby bear was full. Mama bear was still hungry. She started walking again. She wanted to find more berries to eat. Baby bear lay down. He was full. He wanted to take a nap. But mama bear came back. She growled at baby bear. He understood mama's growl. When mama growled, he obeyed. He got up and followed his mama. Someday he would take a nap after a meal. A squirrel ran up a tree with a nut. It dropped the nut and ran back down to the ground. It picked up the nut and looked at baby bear. Then it ran back up the tree. Baby bear did not like nuts. They were too hard to open.

SECTION - B

Answer all the questions. Each question carries 8 marks $(5 \times 8M = 40M)$

9. a) Discuss how Arundhati Subramaniam portrays the idea of home and belonging in "Where I live?".

(Or)

b) Write an email to your college principal requesting permission to organize a student fest in the college.

10. a) Analyze the significance of education in the story 'The First Day'. How does the mother's own illiteracy highlight the power of schooling for the next generation?

(Or)

b) Apply with resume/ C.V to the post advertised in the following notification.

MEDICAL REPRESENTATIVE

URGENT REQUIREMENT FOR A REPUTED COMPANY

The right Candidate should have:

- * 2-3 years' experience as medical representative in pharmaceutical company
- * Graduate in pharma or post-graduation in pharma
- * Experience in dealing with doctors and the HRs of the hospitals
- * Customer service preferred
- * Good written and spoken communication skills in English, Knowledge in speaking Hindi and other languages
- *Ability to work well in a team
- 11. a) Discuss how O. Henry explores the conflict between personal loyalty and professional duty in "After Twenty Years." How does this tension drive the story's climax?

(Or

- b) How do the dos and don'ts of interviews help shape personal growth and professionalism?
- 12. a) To what extent can "Principles of Good Writing" be seen as a practical handbook for students and aspiring writers? Illustrate with examples.

(Or)

- b) What are the essential features of a good paragraph? Discuss with examples.
- 13. a) How does effective time management contribute to achieving goals in education, career, and personal growth?

(Or)

b) How does emotional intelligence contribute to effective leadership and teamwork in modern organizations?

PAPER CODE BW24201SC A.S.D. GOVT DEGREE COLLEGE FOR WOMEN (AUTONOMOUS) KAKINADA

Department of English
SKILL COURSE 2025-26
CBCS I YEAR UG HONOURS DEGREE PROGRAM
SEMESTER-II BUSINESS WRITING BW24201SC

Time:2 hours Max. marks: 40

Theory Credits: 2 2 hrs/week

Course Outcomes: By the end of this course, students will be able to:

- 1. Understand the fundamentals of business writing, including style, tone, and language.
- 2. Produce well-structured and concise business documents, such as emails, memos, and reports.
- 3. Apply principles of effective communication in business letters and interoffice correspondence.
- 4. Craft persuasive and well-organized business proposals and formal reports.
 - 5. Cultivate a professional and ethical approach to business writing.

Unit 1. Introduction to Business Writing: Importance and purpose of effective business writing; Characteristics of good business writing; Common challenges and misconceptions. Writing Clear and Concise Emails: Appropriate email etiquette in the professional environment, organizing email content and using effective subject lines, Understanding tone and formality in email communication.

Unit 2. Memos and Interoffice Communication: Formatting and structure of memos, Writing memos for various purposes like updates, announcements, requests. Ensuring clarity and coherence in interoffice communication. Business Letters and Formal Correspondence: Structure and components of a business letter, writing persuasive and professional business letters, Responding to inquiries and complaints effectively.

Unit 3: Business Proposals and Reports: Crafting business proposals for projects and initiatives, Formal report writing - format, sections, and organization, Analyzing data and presenting findings in reports. Writing for Digital Platforms: Business writing for websites, social media, and online communication, Leveraging technology for efficient and impactful **business writing Activities:**

- 1. Writing Assignments: Regular business writing tasks covering different document types. 2. Business Proposal Project: Crafting a comprehensive business proposal for a hypothetical scenario.
- 3. Reports and Presentations: Preparing formal reports and presenting findings to the class. 4. Quizzes and Tests: Assessing understanding of business writing principles and grammar. 5. Class Participation: Active engagement in discussions, peer reviews, and activities.

Text Books: 1. Business Writing Basics by Jane Watson (Author) Publisher: Self Counsel Press Inc; 2nd edition (1 August 2002) ISBN-10: 1551803860 ISBN-13: 978-1551803869
Successful Business Writing - How to Write Business Letters, Emails, Reports, Minutes and for Social Media - Improve Your English Writing and Grammar: of Exercises and Free Downloadable Workbook by Heather Baker Publisher: Universe of Learning Ltd; Illustrated edition (1 March 2012) ISBN-10: 1849370745 ISBN-13: 978-1849370745

3. Business Correspondence and Report Writing, 6th Edition by R C Sharma, Krishna Mohan, Virendra Singh Nirban. Publisher: McGraw Hill Education (India) Private Limited. ISBN-10: 9390113008 ISBN-13: 978-9390113002

Reference Books: 1. "The Essential Business Handbook: The Nuts & Bolts of Getting Up and Running Fast" by John Storey and Amelia Storey (Indian Edition)

2. "The AMA Handbook of Business Writing: The Ultimate Guide to Style, Grammar, Punctuation, Usage, Construction, and Formatting" by Kevin Wilson and Jennifer Wauson

A.S.D. GOVT DEGREE COLLEGE FOR WOMEN (AUTONOMOUS) KAKINADA

DEPARTMENT OF ENGLISH: 2025-2026 II SEMESTER

BUSINESS WRITING - SKILL COURSE

Course Code: BW24201SC Pattern of Question paper

Q.	Topic	Hrs.	No. of Qs	No. of Qs. To	Marks
No.		Allotted	to be given	be answered	
I	Unit 1. Introduction to Business				
	Writing: Importance and purpose of				
	effective business writing;				
	Characteristics of good business writing;				
	Common challenges and				4x4=16
	misconceptions. Writing Clear and				Marks
	Concise Emails: Appropriate email				
	etiquette in the professional				
	environment, organizing email content				
	and using effective subject lines,				
	Understanding toneand formality in				
	email communication.				
II	Unit 2. Memos and Interoffice				
	Communication: Formatting and		08 short	04 Short	
	structure of memos, Writingmemos for		answers	Answers	
	various purposes like updates,				
	announcements, requests. Ensuring				
	clarity and coherence in interoffice				3x08 = 24
	communication. Business Letters and				Marks
	Formal Correspondence: Structure and				
	components of a business letter, writing				
	persuasive and professional business		06 Essays	03 Essays	
	letters, Responding to inquiries and				
	complaints effectively.				
III	Unit 3: Business Proposals and				
	Reports: Crafting business proposals for				
	projects and initiatives, Formal report				
	writing - format, sections, and				
	organization, Analyzing data and				
	presenting findings in reports. Writing for				
	Digital Platforms: Business writing for				
	websites, social media, and online				
	communication, Leveraging technology				
	for efficient and impactfulbusiness				
	writing.				
			14	07	40M

A.S.D GOVERNMENT DEGREE COLLEGE FOR WOMEN (A), KAKINADA SEMESTER END EXAMINATIONS

SEMESTER -II

Programme: BA/B.Sc/B.Com Honors

SKILL COURSE

Course Title: Business Writing

Course Code: BW24201SC

Max Marks: 40 Time: 1hr 30

mins

I. Answer any 4 Questions. Each carries 5 Marks.

4X4=16 Marks

- 1. Why is Business writing important? What are the purposes of Business writing?
- 2. Write a brief note on the email etiquette in the professional environment.
- 3. What skills are required for writing for digital platforms?
- 4. How to write a memo for updates and announcements?
- 5. Discuss the role of technology for efficient and impactful business writing.
- 6. What is a business proposal? What are the characteristics of a good business proposal?
- 7. How to respond to queries and complaints effectively?
- 8. What is the importance of tone and formality in emails?

II. Answer all of the following questions. Each question carries 08 marks. 3X8=24 Marks

9. What are the Characteristics of good business writing? What are the challenges and misconceptions faced during business writing?

OR

What are the common barriers and misconceptions linked with business writing?

10. What are the characteristics of persuasive and professional business letters?

Write the structure of a business memo. Give some suggestions to improve interoffice communication.

11. Write a note on business writing for websites and social media.

OR

Explain how to analyse and present data in a business report.

A. S. D. GOVERNMENT DEGREE COLLEGE FOR WOMEN (A), KAKINADA DEPARTMENT OF ENGLISH

Certificate Course (2025-2026)

Mastering English conversation

Syllabus

Structured syllabus for mastering English conversation—progressing from basics to advanced, with a practical, interactive focus.

Syllabus for Mastering English Conversation

Module 1: Foundations of Conversation (Weeks 1–2)

Topics:

- o Greetings & Introductions (formal vs informal)
- Asking and answering simple questions
- o Common daily expressions & small talk
- o Polite phrases (please, sorry, thank you, excuse me)

• Practice:

- o Role-plays: meeting new people, talking to a shopkeeper
- o Listening to short dialogues & repeating
- o Recording your own self-introduction

Module 2: Building Fluency (Weeks 3–4)

• Topics:

- Talking about yourself (family, work, hobbies)
- o Asking for and giving directions
- Making requests and offers
- o Expressing likes, dislikes, and preferences

• Practice:

- o Pair practice: "Find someone who..." activities
- o Conversation games (20 Questions, Would You Rather)
- o Watch short videos/podcasts, summarize in 2–3 sentences

Module 3: Everyday Situations (Weeks 5–6)

• Topics:

- o At a restaurant, shopping, or hotel
- o Phone conversations & online chatting etiquette
- o Talking about past events & future plans
- o Describing experiences, people, and places

• Practice:

- o Mock conversations: ordering food, making reservations
- Storytelling: share a memorable event
- o "Future plans" presentations in small groups

Module 4: Expanding Vocabulary & Expression (Weeks 7–8)

Topics:

- o Common idioms & phrasal verbs in conversation
- o Expressing opinions, agreement, and disagreement
- o Handling misunderstandings ("Could you repeat that?")
- o Giving compliments & responding naturally

• Practice:

- o Group debates on simple topics (e.g., books vs movies)
- o Practice rephrasing the same idea in 2–3 different ways
- o Shadowing: imitate native speakers' tone & rhythm

Module 5: Professional & Academic Conversation (Weeks 9–10)

• Topics:

- Formal vs informal speaking styles
- Introducing yourself in interviews/meetings
- Making presentations & explaining ideas clearly
- Networking and polite small talk in professional settings

• Practice:

- o Role-play: job interview
- o Give a 2-minute presentation on a familiar topic
- o Peer feedback on clarity & confidence

Module 6: Advanced Fluency & Cultural Nuance (Weeks 11–12)

• Topics:

- o Conversational humor & storytelling
- o Persuasive speaking & negotiation
- o Understanding cultural differences in communication
- o Handling fast-paced group discussions

• Practice:

- o Debate complex topics (e.g., technology & society)
- o Tell a short story with humor/emotion
- Join English discussion forums or speaking clubs

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Model Question Paper

Section A: Listening Comprehension (20 Marks)

Instructions: Listen to an audio clip (1–2 minutes). Answer the questions based on it. (Since this is a model, you can substitute with a short video/audio from YouTube, podcasts, or textbook resources.)

Sample Questions:

- 1. What is the topic of the conversation? (2 marks)
- 2. What are the speakers planning to do? (3 marks)
- 3. Identify two expressions/phrases used to make suggestions. (5 marks)
- 4. What kind of relationship do the speakers seem to have? (2 marks)
- 5. Do you think the conversation was formal or informal? Why? (3 marks)
- 6. Pick one sentence and rewrite it in your own words. (5 marks)

Section B: Speaking Skills (30 Marks)

Instructions: Choose one topic from each part and speak for 1–2 minutes.

Part 1: General Introduction (10 marks)

Choose one:

- Talk about your family, hobbies, and your typical day.
- Describe your hometown and something special about it.

Criteria:

- Fluency (3)
- Pronunciation (2)
- Vocabulary use (2)
- Clarity of ideas (3)

Part 2: Situational Speaking (10 marks)

Choose one:

- You are calling to book a table at a restaurant. Make the call.
- You meet a tourist asking for directions. Help them.
- You are checking into a hotel. Have a conversation with the receptionist.

Part 3: Expressing Opinions (10 marks)

Choose one and give your opinion:

- Is it better to study online or in a classroom?
- Should mobile phones be allowed in schools?
- Do you prefer living in a city or the countryside?

Section C: Conversation & Role Play (30 Marks)

Instructions: You will be paired with another student (or play both roles in practice). Perform these interactions.

1. Role Play 1: Shopping

You want to buy a gift for a friend. Talk to the shopkeeper. (Marks: 10 – natural conversation, appropriate questions, polite phrases)

2. Role Play 2: Making Plans

Plan a weekend trip with your friend. Discuss options and make a decision. (Marks: 10 – suggesting, agreeing/disagreeing, using future tense)

3. Role Play 3: Complaint

You received the wrong order at a restaurant. Politely complain and request a solution. (Marks: 10 – handling conflict politely, expressing problems clearly)

Section D: Vocabulary & Usage (20 Marks)

A. Complete the sentences with appropriate expressions or phrases: (5 marks)

?

B. Match the expressions with their meanings: (5 marks)

Expression	Meaning
a) Break the ice	1. Wait a moment
b) Hang on	2. Calm down
c) Take it easy	3. Start a conversation in a social setting
d) I'm afraid not	4. Say "no" politely
e) It slipped my mir	nd 5. I forgot

C. Rewrite the following sentences using polite expressions: (5 marks)

1. Give me the pen.

- 2. What do you want?
- 3. You're wrong.
- 4. I can't do that.
- 5. That's a bad idea.

D. Use the correct form of the phrasal verb in brackets: (5 marks)

1.	I need to	(look after) my little brother tonight.
2.	Let's	(set off) early to avoid traffic.
3.	She	(give up) smoking last year.
4.	We'll	(figure out) the answer together.
5.	He	(run into) an old friend at the café.

Evaluation Criteria:

- Fluency & Coherence
- Pronunciation
- Vocabulary Usage
- Grammatical Accuracy
- Politeness & Cultural Awareness
- Listening & Comprehension